



### **Interpretive Guide (Part Time-Seasonal)**

The Fresno Chaffee Zoo inspires wonder of our natural world, provides an engaging learning environment, and creates a passion for conservation. Serving the central San Joaquin Valley, the Zoo is committed to sustaining professional active participation in wildlife conservation, research and wildlife education. As a proud recipient of the AZA Top Honor Exhibit Award, we are committed to providing our local community and the AZA community exhibits and programs we all can be proud of.

November 4<sup>th</sup>, 2014 marked an important day for Fresno County as our community voted to continue to financially support the Zoo through the approval of Measure Z. This measure provides us with financial security that allows us to continue to offer an incredible experience for our guests while providing excellent animal care, and a challenging yet fulfilling working environment.

Fresno Chaffee Zoo is a dynamic organization, continually seeking to provide excellent animal care, an excellent customer experience and an excellent place to work. The zoo is a fast-paced organization with multiple new and expanding exhibits.

We are seeking to hire a knowledgeable, outgoing and customer-oriented Interpretive Guide. **The successful candidate must be comfortable working with the public.** This position has a primary duty of engaging customers with interactive information about exhibits, animals, natural habitat and other zoo information. The Interpretive Guide must be able to communicate effectively with customers of all ages. This position also assists with exhibit maintenance, crowd control and flow through exhibits. The Zoo employees' positive interactions with customers create the unforgettable customer experience that keeps patrons coming back. This position will start in March 2017 and end in June 2017.

### **Responsibilities**

This position is responsible for customer service, interpretive duties as well as some animal husbandry responsibilities in our Valley Farm Exhibit. This position is also responsible for providing guests a memorable and educational experience.

### **Minimum Qualifications**

One to two years comparable experience in customer service, education, or interpretive occupations recommended.

If you have the desire and skills needed to help create an excellent customer experience at the zoo, apply by January 29, 2017 as directed below.

Please submit resume to [careers@fresnochaffeezoo.org](mailto:careers@fresnochaffeezoo.org) or mail to:  
Fresno Chaffee Zoo Corporation, 894 W Belmont Ave. Fresno, CA 93728.

Applicants can visit [www.fresnochaffeezoo.org](http://www.fresnochaffeezoo.org) to apply online.  
Fresno Chaffee Zoo is an Affirmative Action/Equal Opportunity Employer