



Africa Path Interpretive Guide (Full Time)

The Fresno Chaffee Zoo inspires wonder of our natural world, provides an engaging learning environment, and creates a passion for conservation. Serving the central San Joaquin Valley, the zoo is committed to sustaining professional active participation in wildlife conservation, research and wildlife education. As a proud recipient of the AZA Top Honor Exhibit Award, we are committed to providing our local community and the AZA community exhibits and programs we all can be proud of.

November 4th marked an important day for Fresno County as our community voted to continue to financially support the Zoo through the approval of Measure Z. This measure provides us with financial security that allows us to continue to offer an incredible experience for our guests while providing excellent animal care, and a challenging yet fulfilling working environment.

With Fresno Chaffee Zoo breaking ground January 6, 2014 on our African Adventure and expansion consisting of mixed ungulate and African Elephant exhibits as well as a number of other engaging species, this is an excellent opportunity to become a member of the dynamic team at the Fresno Chaffee Zoo.

Responsibilities

We are seeking to hire a knowledgeable, outgoing and customer-oriented Interpretive Guide. **The successful candidate must be comfortable working with the public.** This position has a primary duty of engaging customers with interactive information about exhibits, animals, natural habitat and other zoo information. The Interpretive Guide must be able to communicate effectively with customers of all ages. This position also assists with guest interaction on the pathway, exhibit maintenance, crowd control and the sale of giraffe food. The Zoo employees' positive interactions with customers create the unforgettable customer experience that keeps patrons coming back. This is a full time benefited position.

Minimum Qualifications

Bachelor's degree preferred in Biology, Education or related field. One to two years comparable experience in customer service, education, animal care or interpretive occupations. The candidate should be comfortable speaking in front of large groups and have excellent interpretive and presentation skills. This position requires the ability to lift and carry 50 lbs., stand, stoop, squat and walk for long periods of time and the ability to work outdoors in all weather conditions. Must be able to work evenings, weekdays, weekends and holidays.

If you have the desire and skills needed to help create an excellent customer experience at the zoo, apply by March 20, 2016 as directed below.

Please submit resume to careers@fresnochaffeezoo.org or mail to:
Fresno Chaffee Zoo Corporation, 894 W Belmont Ave. Fresno, CA 93728.
Applicants can visit www.fresnochaffeezoo.org to apply online.
Fresno Chaffee Zoo is an Affirmative Action/Equal Opportunity Employer