



### **Seasonal Events Facilitators**

Fresno Chaffee Zoo is a dynamic organization, continually seeking to provide excellent animal care, an excellent customer experience and an excellent place to work. The zoo is a fast-paced organization with multiple new and expanding exhibits.

Fresno Chaffee Zoo is seeking to hire a knowledgeable, outgoing and customer-oriented Seasonal Events Facilitators. This position is a seasonal position that is responsible for assisting the events team with the upcoming events season. **The successful candidate must be comfortable working with the public.** This position must maintain enthusiastic interaction with customers while paying attention to details and always sticking to specifications. The Zoo employees' positive interactions with customers create the unforgettable customer experience that keeps patrons coming back.

Requirements: Minimum of 6 months of Customer Service experience preferred. This position requires the ability to lift and carry 30 lbs., stand, stoop, squat, walk, and sit for long periods of time in an outdoor climate. Position requires possession of a valid California Drivers license at time of appointment and a clean driving record. Assistants must also be available to work weekends and evenings. Applicants must also be able to work in the outside elements as they assist with the preparation, facilitation and breakdown of all events from October 2016 – January of 2017. Seasonal staff must be available to work a minimum of 20 hours per week during our Zoolights event. This event schedule is primarily weekends with shifts that start at 4:30pm and end at 8:30pm. This position pays an hourly wage of \$10.00.

If you have the desire, enthusiasm and skills needed to help create an excellent customer experience at Fresno Chaffee Zoo, apply by October 30, 2016 as directed below.

Please submit resume to [careers@fresnochaffeezoo.org](mailto:careers@fresnochaffeezoo.org) or mail to:  
Fresno Chaffee Zoo Corporation, 894 W Belmont Ave. Fresno, CA 93728.  
Applicants can visit [www.fresnochaffeezoo.org](http://www.fresnochaffeezoo.org) to apply online.  
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