

TIPS FOR A GREAT TRIP



VISITOR GUIDELINES

Teachers: Please share our guidelines with all of the chaperones and students in your group.

- Please do not share food with the animals.
- Keep all personal belongings away from the exhibit fences and edges.
- Do not tap on windows of enclosures and enjoy the exhibits with quiet voices.
- No climbing on exhibit fences, walls or rock sculptures.
- Hands and feet are to stay behind the exhibit fences at all times.
- Respect plants and flowers by leaving them for all of our guests to enjoy
- Please keep your group on designated pathways while exploring the zoo.
- No running in the zoo.
- Students: Stay with your assigned chaperone at all times.
- Chaperones: Please keep a list of your students' names.
- Place recycling and garbage in the correct bins.
- The zoo is open rain or shine.
- Fresno Chaffee Zoo is a smoke-free environment (no cigarettes or electronic smoking devices allowed).

RESERVATIONS:

- **To guarantee your education group rate, please make your reservations at least 2 weeks prior to your visit. Reservations are available online at www.fresnochaffeezoo.org/teacher-resources/**
- **Once your reservation is complete, the Zoo's ticketing system will automatically email you a reservation confirmation.**
- **To expedite check in, bring your reservation confirmation with you to the zoo on the day of your visit.**
- *Note: your Reservation Confirmation is an estimate. Your group numbers can change at the time of check in.*
- If you must cancel or reschedule your group reservation, please let us know as soon as possible by contacting the Education Department at education@fresnochaffeezoo.org.

PAYMENT:

- Fresno Chaffee Zoo requires payment for your group on the day of your visit. Payment does not need to be made in advance.
- Fresno Chaffee zoo accepts Cash, Check, Credit Card, or Purchase Order.
- If paying by Purchase Order: we require all groups to present an approved PO (with purchaser signature, PO number, and maximum value) at the time of check in. (Purchase Order Requisitions will not be accepted.)
- *Note: You may be moved to the back of the line until group count and payment are verified.*
- If your group would like to pick up your tickets in advance, please visit the Fresno Chaffee Zoo Main Admissions Booth any time during regular operating hours to pay for your group and pick up your tickets/wristbands. Please note: Prepaid tickets are non-refundable. Anyone without tickets at time of entry will have to pay regular admission.
- *Fresno Unified "Goal 2" Funded Groups: Please see your purchasing department representative for reservation and payment instructions.*

TAMAN'S TIPS FOR A GREAT TRIP



OUTSIDE FOOD AND LUNCHES:

- School Groups are welcome to enjoy lunch in Roeding Park.
- Groups may leave their lunches at the main entrance upon arrival.
- Chaperone wristbands allow for same-day re-entry to the zoo after your lunch in Roeding Park is complete.
- Safari Café and Kopje Lodge are open daily.
- Zoo concessions accept cash and credit cards only.
- Special rates for snacks or lunches may be available. Please call (559) 268-0792 for more details.
- Bottled Waters and small snacks that can be carried in a back pack can be brought in.
- Coolers are not allowed inside the zoo.

PARKING:

- The City of Fresno charges \$5 per vehicle/bus for admission to Roeding Park, payable by CASH ONLY.

SCHOOL GROUP PRICING

- Chaperones:
All School Groups receive One Free Chaperone Ticket Per 5 Paid Student Tickets
- Students: Inside Fresno County: \$3.00 per student/Outside Fresno County: \$4.00 per student
- Additional Adults—*education group rate is only available if paying with the school in one transaction. If paying separately, in a separate transaction, adults will pay the full price of \$12.95 per person.*
Inside Fresno County: \$6.00 per adult/Outside Fresno County: \$7.00 per adult
- Educational Programs (such as a Lab or Tour) are available for an additional charge. Advanced reservations are required. Availability is limited. For more information on our program offerings, please visit the website at www.fresnochaffeezoo.org/learning or contact the education department for more details.

SCHOOL GROUP ADD-ONS

- SAVANNAH SCOUT GUIDE:
Cost: \$2 per guide
An educational accompaniment to the African Adventure exhibit, good for students in grades K-8.
- GIRAFFE FEEDING STATION:
Rate: \$2 per feeding, no reservations required. (\$3 if paid for at the giraffe feeding platform)
Open daily
- STINGRAY BAY:
Group Rate \$1 (if paid for with admission), \$2 per person if paid for at the exhibit entry.
Chaperones/Adults must pay for Stingray Bay Admission. Students cannot enter Stingray Bay unattended.
Open daily

KEEPER CHATS

- Keeper Chats are included in your admission and no reservations are required.
- Many teachers use the keeper chats as an additional educational component to their visit! The cats are a great way to see first-hand what it's like to be a keeper and learn about animal behavior, diets and trainings.
- Keeper chat schedules change seasonally. Pick up a current schedule at the main admissions booth.

WINGED WONDERS BIRD SHOW

- The Bird Show is included with Zoo Admission.
- Open April through September seven days a week—no shows during late fall and winter months.
- Seating is first come, first serve. No reservation required!
- Shows begin at 10:30 am and 1:00 pm
- Schedule is subject to change, check with the admissions booth for more information.



SCHOOL GROUP TICKETING WORKSHEET—Self Led Visits

Inside Fresno County Schools					
Students		x	\$ 3.00	=	
Adults		x	\$ 6.00	=	
Free Chaperones (1 per 5 paid student tickets)		x	\$ 0.00	=	
Outside of Fresno County Schools					
Students		x	\$ 4.00	=	
Adults		x	\$ 7.00	=	
Free Chaperones (1 per 5 paid student tickets)		x	\$ 0.00	=	
Regularly Priced Tickets					
Infant (0-23 months)		x	\$ 0.00	=	
Child (ages 2-11 years)		x	\$ 7.95	=	
Adults (ages 11-61 years)		x	\$ 12.95	=	
Senior (ages 62+)		x	\$ 7.95	=	

NOTES:

Programs have additional fees and require advanced reservations.
