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Graphic Design: Heather Davis

On the front cover:

Sumatran Orangutan, Siabu, and infant son, Hantu.

Photo by Capture Life Events, Inc.

On the back cover:

Caribbean flamingos. Photo by Heather Davis.

FROM THE DIRECTOR'S DESK

2018 Board of Directors 2018 Senior Management

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Scott Barton CEO/Zoo Director

he wonderful support we receive from our community has allowed us to continue improving your Zoo at a remarkable pace, and 2018 was no exception. We completed Wilderness Falls, a children's water play area themed after the country's national parks. The area features a waterfall, shallow stream bed, and geysers, as well as a fire look-out tower with slide. We also added plenty of benches under the shade for parents as well as a private area for nursing mothers. Next, we continued the design of Kingdoms of Asia, our next major exhibit project, which will provide beautiful habitats for tigers, sloth bears, hornbills, Komodo dragons and more.

After 27 years of educating us with the Ross Laird Winged Wonders Bird Show, Ross has retired and the Zoo has taken over the presentations. We wish Ross the best and appreciate his years of dedication to the Zoo.

Other highlights of 2018 included special events Roar and Pour and Evenings on the Savannah. They proved to be very popular, and 2018's Safari Night was not only a beautiful night at the Zoo but a successful night of fundraising. Over the summer, we hosted our Association of Zoos and Aquariums (AZA) professional colleagues with the Felid Taxonomic Advisory Group meeting. Over 100 animal care professionals from across the country met in Fresno to discuss management and conservation of various cat species. We also hosted an AZA Regional Education Workshop, exploring the newest ways to inspire our guests.

We provided 5,000 tickets to the Zoo for organizations working with families who otherwise may not be able to attend, and hosted Dreamnight, a special night at the Zoo for children with disabilities or severe illness.

Throughout these new projects and events, we continue to focus on providing excellent care of our animals and supporting wildlife conservation around the world.

None of this would be possible without the amazing support from our community, and we appreciate that support and trust very much.

ANIMAL COLLECTION



Lyn Myers General Curator

Animal Collection 2018 Totals

Invertebrates

Species 5 Individuals 256

Cartilaginous Fish (Chondricthyes)

Species 4 Individuals **40**

Bony Fish (Osteicthyes)

Species 21 Individuals 161

Amphibians

Species 18 Individuals 119

Reptiles

Species 68 Individuals 192



Species 68 Individuals **239**

Mammals

Species 53 Individuals 169

Totals

Species 237 Individuals 1,176

ith our exciting new exhibit, Kingdoms of Asia, now in the planning stage, our animal care team begins their preparations early. In 2018, we began discussing and planning the future of the animals that live in the area that will soon become a demolition and construction zone. Many of the

Our bear exhibit has a very long history at Fresno Chaffee Zoo. Originally built in 1955, it was designed as three small bear exhibits to house polar bears, black bears

species that live in this area will be

necessarily the same individuals.

represented in the new Asia, but not

and grizzly bears. Many years ago, the dividing walls of that exhibit were removed and the exhibit was then the home to a pair of grizzly bears for many years. After our very old grizzlies passed, sloth bears made their arrival to our Zoo. This was a new species for us and proved to become the favorite of many guests and animal care takers. The SSP (Species Survival Program) was also pleased for Fresno Chaffee Zoo to become involved in the sloth bear program, as there are only 34 individuals in North America and the program was in need of more zoos to assist in building captive populations.

Kingdoms of Asia will include sloth bears in a beautiful new exhibit that will be built where the giraffes lived a few years ago. The existing 1955 exhibit will be demolished. To prepare for this, we began the process of moving our sloth bears to new homes. Our two boys,

Sahassa and Rajani were transferred to Little Rock Zoo in Arkansas and Caperon Park Zoo in Massachusetts. We recently received news that Sahassa has already contributed to an increase in the sloth bear population by producing a cub.

Our tiger exhibit is also in need of renovation. Tigers generally spend very little time together and in many cases do not welcome the company of other adult tigers. Our single tiger exhibit makes managing a tiger breeding program very difficult. Our new Asia area will have two much larger exhibits and extra behind the scenes areas that will allow us to have a greater role in breeding these much endangered felines.

Although we will miss the individuals that have left Fresno Chaffee Zoo, we are excited to begin this new chapter in our Zoo's future. It is very exciting to have this

Mammals

0.2 African elephant

0.1 Miniature horse

1.0 California sea lion

0.1 Four-toed hedgehog

1.0 Reticulated giraffe

3.0 Sudan barbary sheep

5.4 Virginia opossum

0.1 White park cow

1.0 Pygmy goat

0.1 Masai giraffe

1.0 Striped skunk

0.1 Siamang

opportunity to design and build stateof-the-art exhibits for the animals and the community that call Fresno home.



2019 to mom, Khali and dad, Sahassa at Little Rock Zoo.





© Little Rock Zoo







Births and Hatchings

Reptiles and Amphibians ("Herps")

0.0.9 Blue spiny lizard

0.0.13 Dyeing dart frog 0.0.7 Green and black dart frog

0.0.14 Yellow-headed dart frog

Birds

1.2 Laughing kookaburra

3.1 Laysan duck

3.1 Sun conure

4.1 Troupial

1.4 Yellow-rumped cacique

Mammals

1.1 Addax

1.0 Greater kudu

0.1 Prehensile-tailed porcupine

0.1 Sumatran orangutan

1.0 Male 0.1 Female 0.0.1 Unknown sex

Animal Acquisitions

Reptiles and Amphibians

("Herps")

0.0.2 Black-breasted leaf turtle

0.0.4 Eye dabb lizard

1.3 Haitian green anole

0.1 King cobra

0.1 Komodo dragon

0.4 Malagasy leaf-tailed gecko

0.0.5 Sahara spiny-tailed lizard

0.0.3 Volcan Darwin giant tortoise (Galapagos)

0.2 Gaboon viper

Birds

2.0 Black-necked stilt

0.1 Common shama thrush

0.1 Eastern brown pelican

1.0 Eurasian eagle owl

2.0 Inca tern

0.1 Lady Ross's turaco

1.0 Lesser sulphur-crested cockatoo

1.1 Luzon bleeding-heart dove

0.1 Roseate spoonbill

4.2 Puna teal







4 | 2018 ANNUAL REPORT

EDUCATION

BEHIND THE SCENES ENCOUNTERS IT DOESN'T GET ANY CLOSER =

One of the most important roles of Education programs is to support the mission of the Zoo: Fresno Chaffee Zoo inspires wonder of our natural world, provides an engaging learning environment, and creates a passion for conservation. Our behind-the-scenes programs connect visitors to animals through incredible up-close experiences and facilitate personal connections to individual animals. Through these one-on-one experiences, guests can then understand how their actions impact wildlife, both individually and collectively.

In 2018, a record number of guests participated in these Behind the Scenes opportunities. Visitors travelled from great distances (sometimes out of state!) just to participate in these unique and powerful experiences. These programs are also an example of the great collaboration that exists between staff at Fresno Chaffee Zoo. These programs could not happen without teamwork between education and animal care departments. We are looking ahead to 2019 with plans to add new experiences while deepening the interactions between guests, animals and Zoo staff.



















2018 Totals

ON-SITE PROGRAM PARTICIPANTS

School Field Trips 100,515

After Hours Ask Me Carts Chats **Alpaca Encounters**

Non-fee-based 234,478 **Raptor Encounters Story Tellers**

Teen LEADERS

Rainforest Tours Zoo Previews Zoo Tours Teacher Workshops Lab Programs

Zoo Adventures

4,602

Fee-based

school programs

17,300

Behind the Scenes Birthday Encounters Overnights

Tot Time Zoo Camp **Cubby Camp**

Adventures Zoo Adventure Camp Shadow a Keeper 4,693 **Young Naturalist**

Party Animal

Private Event 6,247

OFF-SITE PROGRAM PARTICIPANTS

Zoomobile Zoo Talks

12,408

Beach Clean-up Outreach Community Events Non-fee-based 7,552

221,055

184,090

Fee-based

ZOO EXPERIENCES

Stingray Bay Giraffee Feeding

Grand Total Participants

792,940

Sources of Funding

Measure Z operating funds	\$4,405,689
Measure Z capital funds	5,069,236
Admissions income	4,229,523
Membership income	1,418,912
Special events income	915,132
Exhibit income	785,003
Food service	681,024
Facility rental income	601,806
Grants and fundraising	511,944
Education income	484,948
Gift shop sales	464,914
Adopt-an-Animal income	32,590
Investment income (loss)	-1,268,818
Interest income	580,020
Endowment income	137,264
Other income	332,603

Total Revenue

\$ 19,381,790

Use of Funds

Construction in process	\$5,078,757
Animal services	543,929
Contracted services	674,593
Advertising	406,399
Capital equipment	100,577
and facilities	1,264,384
Community support	25,500
Conservation	195,919
Bank and credit card fees	198,305
Depreciation	544,196
Dues and subscriptions	42,074
Equipment	239,103
Fleet expense	26,606
Food and catering	30,954
Information technology	85,541
Insurance	181,504
Interest expense	9,212
Miscellaneous	28,387
Office supplies	19,901
Personnel [']	8,501,373
Postage	43,251
Printing	137,223
Professional services	260,087
Recruiting	17,801
Repairs and maintenance	393,853
Signage	39,067
Special events expense	688,680
Specialized services	24,691
Staff development	127,470
Supplies	418,712
Telephone	50,012
Uniforms	44,825
Utilities	885,060

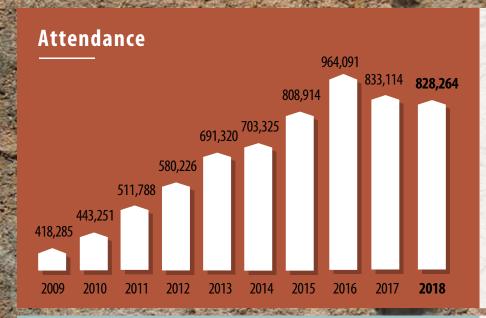
\$21,227,369 **Total Expenses** Net Surplus (Deficit)¹ -\$1,845,579

FINANCIAL REPORT & GUEST BREAKDOWN

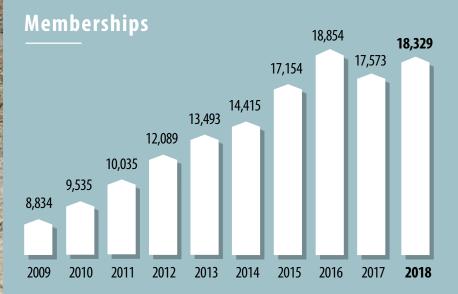


The Zoo is proud and grateful to be in the position to beautify and improve our facilities using surplus funds from previous years. Our 2018 financials reflect this, showing over \$1.2 million from previous years used for capital equipment and facilities purchases. Thanks to this, the Zoo did not have to incur debt for these expenditures.

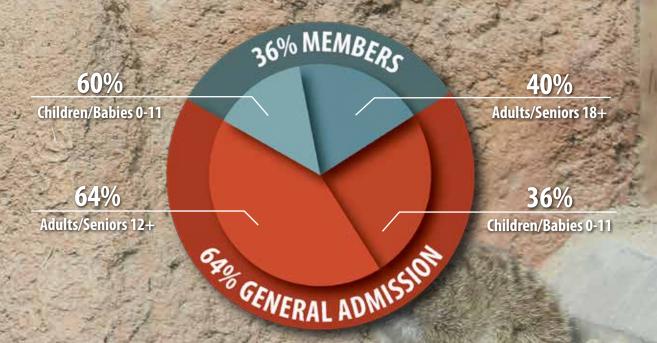
¹ Difference due to capital equipment and facilities funded by surplus from prior



828,264 Guests



18,329 Member Households



CONSERVATION **CONSERVATION FUNDS AWARDED** 2018 \$176,000 2017 \$152,990 \$153,448 2016 \$79,213 2015 \$76,779 2014 \$66,610 2013



CONSERVATION FUND

The Fresno Chaffee Zoo Wildlife Conservation Fund supports conservation efforts around the globe. Each year we have been in a position to increase our funds and our reach to further our conservation mission. In 2018, our funds were able to support 46 conservation projects in 25 countries.



CONSERVATION PROJECTS SUPPORTED

- Ambassadors Schools Network (Mexico)
- Ape Taxon Advisory Group (TAG) (Rwanda)
- **Assessing the Current Population Status** of Abbott's Starlings (Kenya)
- Action for Cheetahs in Kenya (Kenya)
- **Bay Area Bobcat Project** (USA)
- **Brazilian Amphibian Documentation** (Brazil)
- **California Condor Nest Guarding Programs (USA)**
- Community-Based Elephant Conservation at the **Eyumojock-Korup Reserve** (Cameroon)
- **Community Education for Cheetah and Carnivore Conservation in the Kalahari** (Botswana)
- Community Guardianship for the Sustainable **Conservation of Himalayan Musk Deer** (Nepal)

- Connecting Wildlife through Zambia's Transboundary Wildlife Movement Corridors (Republic of Zambia)
- Conserving Grauer's Gorillas in Itombwe Nature Reserve (Democratic Republic of the Congo)
- **Conserving the African Wild Dog** (Zimbabwe)
- **Conservation of Threatened Cavity-Nesting Birds in Argentina** (Argentina)
- **Critically Endangered Gyps Vulture Conservation through Safe Zone Project** (India)
- Friends of the Island Fox (USA)
- **Giant Armadillo Conservation Program** (Brazil)
- **Grevy's Zebra Trust** (Kenya)
- **Guatemalan Beaded Lizard** (Guatemala)
- **Guinea High Forest Sanctuary** (Ghana)
- **International Rhino Foundation** (Asia and Africa)
- **Iringa Red Colobus Monkey** (Tanzania)

- Kibale Fuel Wood Project and Eco-Char Initiative (Uganda)
- **King Cobra** (India)
- **Lowland Tapir Conservation Initiative (Brazil)**
- **Malayan Tiger Anti-Poaching Efforts** (Malaysia)
- Margay (Brazil)
- Marsh Deer (Argentina)
- Mount Cameroon Francolin (Cameroon)
- **Olive Ridley Sea Turtle (India)**
- Pangolin Management in Côte d'Ivoire (Côte d'Ivoire)
- Population Status of the Endangered Ashy Red **Colobus Monkey** (Tanzania)
- Primate Inventory and Conservation in **Ikpa River Basin** (Nigeria)
- **Promoting Chimpanzee Conservation Through Education Programs in Uganda** (Uganda)

- **Reticulated Giraffe** (Kenya)
- **Ruaha Carnivore Project** (Tanzania)
- **Saving the Chinese Pangolin** (Nepal)
- **Sloth Bear GPS Tracking** (India)
- **Tarangire Elephant Project** (Tanzania)
- **Brown Bear Conservation and Research Program in Romania** (Romania)
- Ungulate Antipredator Responses to Perceived Risk of Amur Tiger Predation (Russia)
- **VulPro** (South Africa)
- **Vulture Poisoning Response** (Zambia)
- West African Crocodile Assessment (Benin)
- **Western Pond Turtle (USA)**
- Whale Sharks (Peru)

SPECIAL EVENTS

Fresno Chaffee Zoo welcomes guests for everything from private events to seasonal events offering familyfriendly fun. In 2018 we helped families and organizations host celebrations at various venues across the Zoo as well as held our own fundraising events that provided guests with unique experiences.

Educating guests about how their food is grown is just one of the components of our Ag Day event sponsored by the Gar Tootolian Foundation. Children enjoyed the hands-on activities that included roping, branding, games and tractors.

Zoobilation, our members' only event, was revamped as two daytime events held in the spring and fall. Members enjoyed special behind-the-scenes areas and up-close animal experiences during this event.

Closing out the year was ZooLights, which reached a new attendance record of 41,424.











Evening Events to Remember

Nightlife and wildlife come together at Safari Night, our annual fundraising gala, and Roar and Pour, our newest adults' only evening event. Even rain couldn't dampen the spirits of our fun springtime beer event with more than 500 guests in attendance! Our fall Roar and Pour featured Valley wines poured for over 750 wine tasters. Bidders were able to snag some amazing Live Auction items at Safari Night, our biggest fundraising event, which raised more than \$85,000 to benefit our upcoming exhibit, Kingdoms of Asia.

























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VETERINARY REPORT



Shannon Nodolf, DVM Chief Veterinary Officer

t is possible I have some bias but I truly believe I have one of the best jobs there is in the world. Every day is different and engaging. Aside from the routine business of caring for animals that I find simply fascinating, there is something new to learn everyday and something to try that has never been done before. The phrase "status quo"

simply does not apply to the field of zoological medicine and 2018 was no exception. We are excited to share the highlights from the last year.

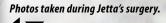
In early 2018, our marine mammal keepers started to notice our then 8-year-old female harbor seal Jetta having a harder time seeing fish and treats in the water around her. She was not responding to hand signals during training sessions as readily as she once had. We had been monitoring a fairly rapidly developing cataract in her left eye that had almost completely/ obstructed the vision in that eye, and her right eye was starting to develop a cataract as well. Keepers worked on transitioning Jetta to sound or auditory cues in addition to her visual hand signals so that she could hear what they were asking rather than just rely on seeing them. As our keepers had already developed a completely

auditory training plan for our male sea lion Wishbone who was born blind, they were well equipped to transfer Jetta to cues she could hear as well as see. This allowed them to let her know where her food is and what behaviors keepers are asking of her. Unfortunately, early onset cataracts are nothing new to marine mammals in captivity, as well as in the wild. Research is still ongoing as to the cause, which seems to be multifactorial issues we are still working to understand. As Jetta's cataracts were progressing, her vision continued to decline. It is as if she is wearing progressively darker sunglasses and every day they get darker and darker, allowing in less light. We were lucky enough to bring in world renowned ophthalmologist Dr. Carmen Coolitz and veterinary anesthesiologist Dr. James Bailey to perform cataract removal surgery on Jetta. This surgery restored her full vision.

[Continued on next page]

You can see the opaque lens of the cataract through Jetta's pupil. This opacity was causing her vision obstruction.







As you may have been aware, through our Fund-a-Need appeal at the 2017 Safari Night fundraiser, the Zoo's hospital was in desperate need of a new reliable radiology unit. With the help of donations and further input from our 2018 budget, we were able to evaluate several different systems. We obtained reviews from our peers in the domestic and zoological medicine field and chose a Vet Rocket Digital Radiology system. This system is completely portable with a processor no bigger than a tablet. It is wireless, and clear images are produced in seconds. The image quality, ease of use, and reliability are far superior to previous systems, and we have been putting it to work diagnosing pneumonia in tentacle snakes, finding mass lesions in chinchillas, evaluating bladder stones in goats and even picking up hairline fractures in Tamarins.

Through the use of radiology during routine examinations, we were able to diagnose large bladder stones present in our two young warthogs last year. These stones were about golf ball sized and formed from the accumulations of normal minerals the body excretes in urine. By finding these stones early, we were able to go in and surgically remove the stones before they caused lifethreatening urethral obstruction.

One of the great joys of our field of conservation is the successful pregnancy of endangered species. Through extensive training and trust building with our staff, we were lucky enough to be able

to be present from day one to carefully monitor the progression of gestation in our orangutan Siabu in 2018. Throughout her pregnancy Siabu participated in weekly ultrasounds where we used sugar free Jello in place of ultrasound gel and were able to monitor the growth and development of baby Hantu in utero. As her due date grew closer, dedicated volunteer staff took shifts to monitor cameras 24-7 to look for signs of distress that indicate intervention or cesarean section may be needed for delivery. Local human obstetricians were on call as well, in the event any emergency assistance may be needed. Luckily, late in the evening on November 3rd Siabu gave birth to beautiful baby Hantu. Hantu continues to grow and idolizes his older sister N'dari, who thinks he is a great play toy. The family can frequently be seen on exhibit when the weather cooperates.

In addition to providing care to animals in our collection, we also assisted hand rearing an orphaned litter of nine Virginia opossums. All of these amazing babies thrived with the loving care they received from staff all across the Zoo, who took turns wearing opossum pouches around their necks last summer. All of these beautiful babies found homes as education ambassador animals in zoos across the country including the two females you can meet here, Virginia and Tallulah, who are part of our program animal department.

When the Thomas Fire occurred in

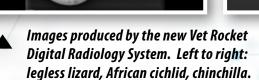
December 2017, the Santa Barbara Zoo was forced to start evacuations of some of their animals and we were called on to assist with hand rearing a new giant anteater that had recently been born at their facility and needed around the clock care. We are delighted to be able to help our colleagues in any way. Luckily, the fire diverted course and the zoo was saved. We got to ring in the New Year with one of the most adorable babies around. She has since returned to Santa Barbara Zoo and to her dedicated caretakers. She continues to bring joy to everyone who gets to know her.

Keeping up with the best health and wellness program for our animals is our highest objective in everything we do. Advances in technology, knowledge shared amongst our peers and the constant strive for excellence helps us do just that to continue to advance the care for these amazing animals that do so much to teach us more about the world around us. We, and the animals in our care, are all so grateful for your continued support.



Infant giant anteater receiving
24-hr care after being evacuated from
Santa Barbara Zoo during the 2017-18
Thomas Fire.





Michael Wenninger, DVM and Javier Mendez, RVT preparing an anesthetized macaw for radiographs using the new state-of-the-art system.





Ambassador Animal care staff hand-rearing Virginia opossums



Sumatran orangutan Siabu with infant son, Hantu, and eight-year-old daughter, N'dari.





THANK YOU

ON BEHALF OF THE ANIMALS HERE AT FRESNO CHAFFEE ZOO, WE GRATEFULLY THANK THOSE WHO DONATED \$1,000 OR MORE IN 2018.

Scott & Alisha Anderson

Scott Barton

Renee Boches

Don & Ruth Bricker

Gary Catron

Jean Chaffee

Todd & Sara Cook

Jim & Dotty Doyle

James & Joan Emerson

Erin Espinoza

Nina Gagnebin

Janet Galloway

Michael Gonzales

Paul & Wendy Gottlieb

Kathryn Hanks

Charles Hensley

Nanette Hernandes

Alicia Holland

Mary Hung

Jim & April Kaufmann

Kristine Kizer

Stephen & Antonia Knudsen

Matthew Leedom

Jeff LeFors

Gerald & Nanette Lyles

Michael & Heather MacChesney

Norma Mastin

David McDonald

Jesse Merrell

Dwight & Barbara Miller

William & Dorothy Mills

Lisa Monaco

Nathan & Francesca Negri

Don & Lynn Nelson

Louis & Christi Paradise

John Paul

Dennis & Nancy Ralston

Tom Richards & Dr. Sue McDiarmid

Devin & Shannon Sackett

Wendy Shannon

Steve & Ruth Sibbett

Tommy & Melissa Tarlton

Richard Thistle

Pauline Trainer

Randy & Peggi Vaughn-Dotta

Jim & Terri Walls

Jerry & Rosemary Waters

Michael & Susan Woods

Alan Mok Engineering

BCT Consulting

California Classic Weekend

California Eye Institute

Central CA Pediatric Specialty Medical Group

Central Nebraska Packing, Inc.

Central Valley Community Foundation

Chukchansi Gold Resort & Casino

CLR Design

Club One Casino

Cost of Wisconsin, Inc.

Der Manouel Insurance Group

Donald & Miranda Trucking

Fishman, Larsen & Callister

Fowler Packing

Fresno Dental Professionals

Fresno Plumbing & Heating, Inc.

Gar & Esther Tootelian Charitable Foundation

Haron Jaguar

JP Lamborn Company

Kevin's Concrete Pumping

Livingstone Community Health

Los Angeles Zoo & Botanical Gardens

Lyons Magnus

Malaga Power, LLC

McHenry Protective & Investigative Services

Mountain Boulder Sales RLK, Corp.

Pacific Gas & Electric

Pardini's Inc.

PepsiCo

Premier Valley Bank

Progressive Home Club

Proper Defense Law Corp.

Rabobank, N.A.

Regency Investment Advisors

River Park Properties

Ryan Liggett Project

Management & Consulting

Sacramento Zoo

Santa Barbara Zoo

St. Helen's PTO

TAM+CZ Architects, LLP

The Penstar Group

The Valley Cats Band

Truxell & Valentino Landscape

Development Inc.

United Healthcare

Valley Children's Hospital

Valley Public Radio

Valley Urology

Vista Energy

Wanger, Jones, Helsley PC Attorneys

Waterhouse Animal Hospital

Wells Fargo

Staff Statistics for 2018





Volunteer Statistics for 2018

Zookeeper Assistants Teen L.E.A.D.E.R.S.
Zoo Camp Junior Counselors
Horticulture
Docemic Journal
Valley Even As Volunteers Materia and State and S

Valley Farm-Ag Volunteers Veterinary Externships
10 Volunteer Programs Special Projects
Special Events Marketing & Development

Volunteers Hours **38,979**



Individual Volunteers
1,341



2018 PROJECTS

hanks to the generous support of our community and members, the Fresno Chaffee Zoo has many exciting new plans to engage and excite guests at the Zoo.

In 2018, we completed and opened Wilderness Falls, an interactive play area that opened on May 4. Modeled after a National Parks motif, this area encourages kids and adults to connect to nature with interpretive elements. It includes a fire lookout tower with a slide and a water play area that includes a waterfall and stream. This attraction broke ground in June 2017 and was completely funded by Measure Z.

We are also looking forward to many new and exciting exhibits in 2019 and beyond. We will complete an infrastructure project that will help prepare for future construction and operations improvements. This area will also feature a play area, photo opportunities, and other options for guests to enjoy their time at the Zoo.

Also in 2019, we will be bringing in an exciting temporary exhibit, Zoorassic Park, which will see a currently unutilized area in the Zoo transformed into a prehistoric self-guided exhibit featuring 17 species of dinosaurs that move and roar.

Looking farther ahead into the Zoo's projects, we also have plans for the Kingdoms of Asia re-design and plans for further expanding African Adventure.

All of these projects start with support from community members, sponsors and members of the Zoo. We thank you for allowing us to expand and improve your Zoo and we look forward to welcoming you to these new exhibits in the future.

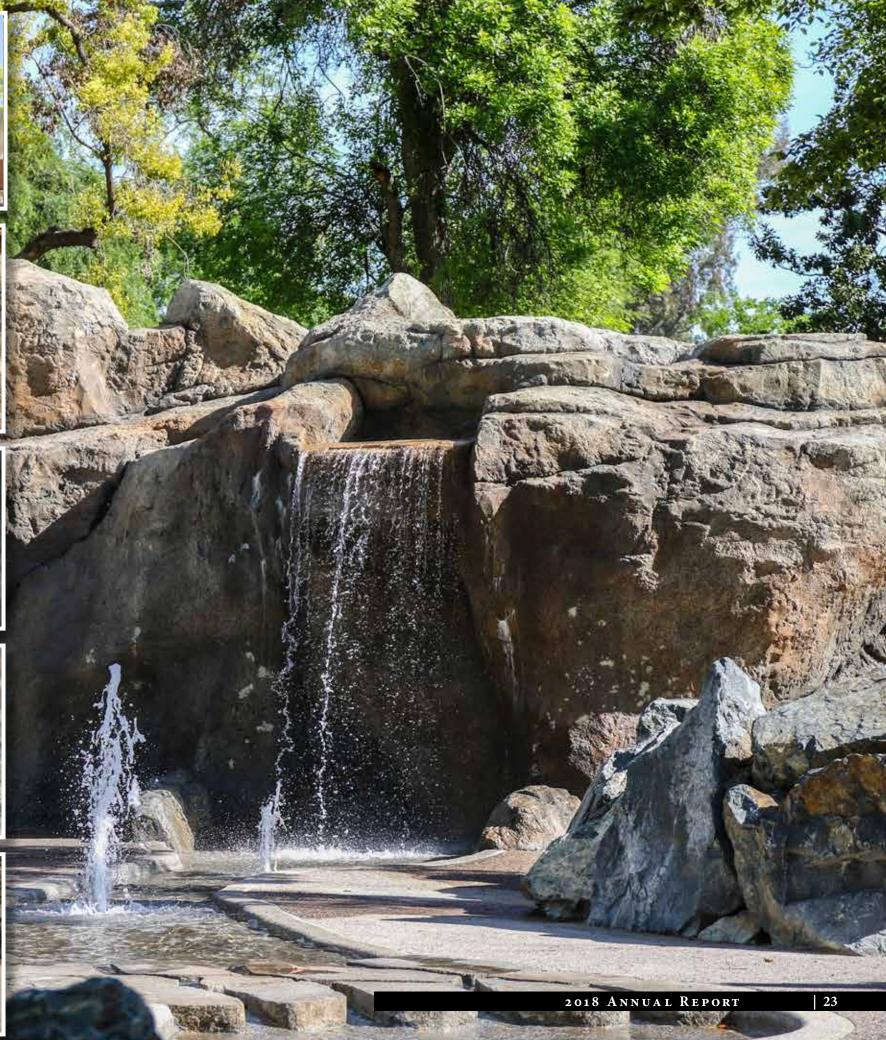














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